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since 1975

www.ironblosam.net

EARLY WINTER UPDATE: November 2011

SNOWBIRD RESORT UPDATE

Owners' Recreation Activities

Owners' Recreation will be available with many options for fun and adventure.

November Maintenance Week

Iron Blossam Lodge will be closed for our November maintenance period from Saturday, November 5th 2011 through Saturday, November 12th 2011.

Martini Monday, Why Not Wednesday & Thirsty Thursdays

See Front Desk for locations & details.

Debit Card Warning

Please be advised that the use of debit/checking account cards can limit the availability of funds in your checking account. At check-in all owners are asked to leave a credit card imprint in the event they would prefer to have room charge privileges around the resort. The hotel accounting system authorizes a dollar amount nightly which creates a temporary credit hold on funds in your checking account. This can be up to several hundred dollars and the credit hold can be retained by your financial institution for the entire length of your stay, and even several days after your departure -- depending on the policies and procedures of your financial institution.

Welcome Iron Blossam Owners

Summer has faded, and the winter season is just around the corner. Little Cottonwood Canyon is spectacular with early snowfall. It will not be unusual for skiing to be available during mid-November. The fun continues with our owners' activities staff offering a wide range of indoor and outdoor activities as weather permits.

I want to extend my thanks to all Iron Blossam owners who have registered their email address with us and are participating in the Digital Communications



program. We continue to save on postage, printing and paper supplies. The savings help us minimize annual expenses. If you have not registered, please take the opportunity to sign up soon. Not only have we greatly expanded our digital communications, we have also

increased services available on our website. The expanded owner confirmation areas and payment center offer quick and easy services to owners.

Although the majority of our owners who visit Iron Blossam treat their valuable investment with proper respect, we still have a few visitors that create disturbances or do not adhere to House Rules and policies. This

small minority costs Iron Blossam owners hundreds of dollars annually in damages, lost business and can affect everyone's enjoyment of their vacation time. We appreciate

everyone reporting suspicious activity and disturbances to the front desk. Again, we want to remind everyone to periodically review our House Rules and ensure that your guests are also informed. Check our website for the latest updates prior to your arrival at www.ironblosam.net.

Once again, we look forward to your upcoming visit!

Special Owner Lodging Rate:

If you are interested in renting additional time or space during your week please contact Iron Blossam Reservations at (801) 933-2222 ext. 1000 or Owner Services at (801) 933-2097. Restrictions and black out periods apply. Discounted rate is 40% off rack rate and is not available on packages.

Exchange Policy:

If you are depositing your week(s) with an exchange company such as RCI or Interval International, your owner assessment must be pre-paid prior to verification of your ownership. Please contact the Iron Blossam Owner Services' Office at (801) 933-2097 to request pre-pay information or request online at <http://www.ironblosam.net/Pages/Prepay-Menu2010-2011.html>.



Check-In/Out

We realize, and love the fact, that our owners are always very eager to arrive and start their vacation at the Iron Blosam.

We want to remind everyone that Saturdays from 9 to 10:00 a.m. and 4 to 6:00 p.m. are prime check-in/out times and are therefore extremely busy. During these hours, please be aware that our 34-year-old elevators, our staff, and our loading areas are most likely extended to capacity. Thank you for your patience during these surges in operating levels.

The Iron Blosam staff provides luggage storage for early arrivals or late departures.

Helpful Hints

Plan ahead! Pre-load your vehicle the night before with unneeded items.

If convenient, depart earlier than our peak check-out time - 9 to 10:00 a.m. If convenient, arrive later than peak check-in time - 4 to 6:00 p.m. Owner occupancy does not begin until 4:00 p.m. - therefore we do not suggest early arrivals. Units may not be occupied until the completion of housekeeping services.

Please do not keep luggage carts for extended periods or overnight.

Go Green

Help save the Iron Blosam Owners' Association money by registering your email address online at www.ironblosam.net. Upon registering your email address you will receive email confirmations and up to date information.

Important House Rule Reminders

Iron Blosam is always a popular and busy place. Compliance with the House Rules help all Owners and guests enjoy their valuable vacation time. We want to remind our owners that in addition to being respectful of the Iron Blosam House Rules, it is also very important that your guests are informed of and respect the House Rules. A complete set of House Rules is available on our website, or by contacting Iron Blosam Owner Services. We do want to highlight some key areas of frequent concern.

Compliance with House Rules:

House Rule #21: Failure to comply with any Iron Blosam Lodge house rule or policy of the Owners' Association may result in the forfeiture of the remainder of your week. Additionally, owners are financially accountable for any damages, conduct or policy violations, and unpaid charges.

Occupancy Restrictions:

Usage of units, pool and spa facilities is restricted to the occupancy levels of your particular unit. This past March the Iron Blosam Board of Directors revised House Rule #17. House Rule #17 now states: As various conditions exist from time to time, it has been established for the safety, welfare and quiet enjoyment of all persons at Iron Blosam that the overnight usage of the units shall have a maximum occupancy of no more than four persons per room (suites equal two rooms) and that usage of pools, spa and other facilities is also equally restricted. In addition the daily occupancy/usage of a unit is restricted to 8 persons per room (suites equal two rooms). If from time to time, the overnight usage of a particular unit must be temporarily expanded, it may be done only with the express permission of building management. Under no circumstances will the overnight excess be more than six persons per unit.

West Pool Age Restrictions:

The West Pool, entire spa area, steam room, hot tub and exercise room are restricted to Owners and guests who are 16 years of age and older.

Disturbances:

House Rule #3: No owners or occupant shall make or permit disturbing conduct or activities to be made in the units, common areas or pool and spa areas by himself/herself or their family, friends, tenants, servants or other invitees or other individuals over whom they have control, nor do or permit to be done by such persons anything that would interfere with the rights, comforts, or conveniences of other owners or occupants.

Minimum Age Requirement:

House Rule #20: The Iron Blosam Owners' Association requires that an adult (minimum age 21) register and be in residence the entire length of stay.

Making memories to match our mountain.

