

*a timeshare classic
since 1975*

www.ironblosam.net

FALL UPDATE: late October/early November 2018

SNOWBIRD RESORT UPDATE

Owner Recreation Activities

Our fun activities include movies, arts, crafts, hiking and snowshoeing to name a few. Look for your weekly recreation schedule at check-in or on our website just prior to your stay.

Maintenance Week

Iron Blossam and all of its facilities will be closed for maintenance the week of November 10 to November 17, 2018.

Customer Appreciation*

This tradition at Snowbird is to show appreciation to our guests while helping Utah's hungry and local nonprofit Wasatch Adaptive Sports. With a donation of 3 cans of food or hygiene items or a \$6 cash donation, guests will receive a foot passenger Tram ride. For more details visit <http://www.snowbird.com/events/customer-appreciation/>

*This event is dependent upon completion of tram maintenance projects.

Exchange Option

Interested in an alternative to the "big" exchange companies? We have recently expanded our relationship with Dial an Exchange (DAE). They offer free membership, three year credit for your deposits, low exchange fees and much more. Check out DAE Worldwide Vacation Exchange at <https://www.daelive.com> or contact them toll free at 1-800-468-1799.

Iron Blossam - the legacy continues!



Welcome to Fall 2018! We are looking forward to another spectacular Fall season at Snowbird and the Iron Blossam and the return of our friends and families.

Please! take a moment to check carefully the dates of your ownership for 2018. The timeshare weeks do shift. Many owners have confused their dates of ownership. Iron Blossam timeshare weeks begin with the first Saturday of every new year. **Week 1 for 2018 begins on January 6th, therefore the weeks are farther back this year.** Please

note carefully the dates of your ownership. Our timeframe master calendar is available on our website at: http://ironblosam.net/timeframe_calendar.php. Thank you again for being a part of the Iron Blossam Family. We look forward to your visit and continuing the tradition of creating memories of special times at the Iron Blossam.

Lodge Update

Each Fall and Spring we have a week dedicated to deep cleaning and renovations. Although the one week period restricts the scope of many projects, we strive to complete renovations and repairs with minimal interruptions to the amenities and services of the Iron Blossam. Since our May 2017 week that we renovated our Spa area we have completed additional work on the Exercise Area and third floor access area to the ADA entrance to the Spa. In the November 2017 week, new carpeting was installed on floors 3, and 6 thru 11. Microwaves were replaced in the majority of the kitchen units. The ongoing hallway wall vinyl project continued with floors 6 and 11 being completed. Under cabinet lighting in the South Efficiency units was replaced with new LED lighting. Projects also completed during the winter season include installation of new wall sconce/reading lights over the bed areas of suites and stand alone bedrooms. New LED lighting in the 2nd floor hallway was also completed.

Upcoming projects for the 2018 season include upgrades to room lighting in the dining areas, and kitchens. New dining tables and other case goods are also scheduled to be renovated and upgraded in the fall as well as the chairs in many of the units.

In Memory of

We are sad to announce the passing of James H. Hadfield who not only has been a loyal Iron Blossam Owner for many years, but also served the Iron Blossam for 25 years as a member of our Board of Directors and Budget and Finance Committee. Our thoughts and prayers are with the Hadfield Family.

Special Owner Lodging Rates

Need extra space for guests or a little extra time at Snowbird? Owners receive special discounts off Snowbird's rack rates for both winter and summer seasons. (Packages and other promotional rates are not eligible for the discount). Please call Owner Services at (801) 933-2097 or the Front Desk at (801) 933-2222 extension 1000 for rates and availability.



Check-In/Out

We realize, and love the fact, that our owners are always very eager to arrive and start their vacation at the Iron Blossam.

We want to remind everyone that occupancy of owner units begins at 4:00 p.m. However, the final completion of housekeeping services may continue past that time. Units may only be occupied when housekeeping services are complete. We appreciate your respect for the 10:00 a.m. check out time. Late check outs delay the occupancy for the next weeks owner. Saturdays from 9 to 10:00 a.m. and 4 to 6:00 p.m. are prime check-in/out times and are therefore extremely busy. During these hours, please be aware that our aging elevators, our staff, and our loading areas are most likely extended to capacity. Thank you for your patience during these surges in operating levels.

The Iron Blossam staff provides luggage storage for early arrivals or late departures.

Helpful Hints

Plan ahead! Pre-load your vehicle the night before with unneeded items.

If convenient, depart earlier than our peak check-out time - 9 to 10:00 a.m. If convenient, arrive later than peak check-in time - 4 to 6:00 p.m. Owner occupancy does not begin until 4:00 p.m. - therefore we do not suggest early arrivals. Units may not be occupied until the completion of housekeeping services.

Please do not keep luggage carts for extended periods or overnight.

Important House Rule Reminders...

Iron Blossam is always a popular and busy place. Compliance with the House Rules helps all Owners and guests enjoy their valuable vacation time. We want to remind our owners that in addition to being respectful of the Iron Blossam House Rules, it is also very important that your guests are informed of and respect the House Rules. A complete set of House Rules is available on our website, or by contacting Iron Blossam Owner Services. We do want to highlight some key areas of frequent concern.

West Pool Age Restrictions:

The West pool, spa area, steam room, hot tub and exercise room are restricted to Owners and guests who are 18 years of age and older. The usage of the Iron Blossam pool and spa facilities is available to resident Owners and registered guest in accordance with the occupancy limits of the unit.

Family Pool Reminders:

Our family pool is open to all ages daily from 10:00 a.m. to 9:00 p.m. State law requires persons 14 years and under be accompanied by an adult. PLEASE, younger swimmers should be watched closely. It only takes a brief moment for an accident to occur. Children that are not toilet trained must wear swim diapers.

Recycling:

We have expanded our recycling efforts to make it more convenient. Each room is now provided a dedicated recycle bin. Look for the blue recycle bins in the closet of your unit.

In cooperation with Salt Lake County these items can be recycled: newspapers, magazines, cardboard, plastic items, aluminum and metal cans. Please note we cannot recycle glass at this time. Please remember to place recycle items in the clear bags only.

Room garbage and recycle pick up is available by calling the Housekeeping Office or the Front Desk. You may also drop off either at the Housekeeping office during their business hours.

Garage and a separate recycle dumpster are located outside of the building near the loading dock area. **Please do not leave garbage in the hallways.**

Housekeeping Reminders:

Saturdays are very challenging for the Housekeeping Staff. As the Iron Blossam is always extremely busy and mostly full we are turning over almost 159 rooms every Saturday. We work diligently to complete the majority of the rooms as close to 4 pm as possible. There are ways you can help and we offer a few suggestions.

We appreciate your respecting the 10 am check out time. We do offer luggage storage and changing facilities if you wish to continue to enjoy Snowbird after your departure time.

Although we do expect to clean your unit, a few courtesies will assist us. Please load your dishwasher with dirty dishes and turn on prior to your departure. Gather any garbage or recycle materials into one area. We do not ask that you strip the beds, but please place dirty towels in the bathtub or vanity area.

Owner units that are left excessively dirty may be assessed additional cleaning charges.

During your stay don't forget that we have a variety of utensils and kitchen amenities for free check out to enhance your stay. We offer daily garbage service. Call us at the Housekeeping Office or Front Desk to schedule a pick up, please leave your garbage inside your door and not outside in the hallways.

Snowbird Resort Construction:

There are exciting renovations planned for the Snowbird area facilities this summer. These projects will not affect operations at the Iron Blossam. There will be more construction related traffic on Little Cottonwood Road and construction areas are primarily at the Snowbird Center and Cliff Lodge. The projects include: a large-scale remodel of the Snowbird Center and Forklift Restaurant, construction of a pedestrian bridge accessing the Snowbird Center and the Cliff Lodge and upgrades to the South side of the Cliff Lodge and the El Chanate Restaurant. The majority of the shops, amenities, the Forklift and the Tram and services located in the Snowbird Center will remain open during the renovation. The El Chanate Restaurant will be closed during the renovation period. Please visit www.snowbird.com for ongoing updates.

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