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[www.ironblosam.net](http://www.ironblosam.net)

SPRING UPDATE: May 2011

## SNOWBIRD RESORT UPDATE

### Snowbird Mountain Operations

Conditions permitting, Snowbird will have a limited number of lifts and terrain available daily until May 8th. Daily operations will then close; however, weekend skiing will begin May 14th, from 9:00 a.m. until 3:00 p.m. Historically, Snowbird spring skiing will continue through Memorial Day weekend, May 31, if conditions permit.

### Maintenance Week

Iron Blossam and all of its facilities will be closed for maintenance the week of May 7th to May 14th 2011.

### Owner Recreation Activities

Our fun activities start May 2nd and will include movies, arts, crafts, hiking and snowshoeing to name a few. Look for your weekly recreation schedule at check-in or on our website just prior to your stay.

### Go Green

In our last fiscal year Iron Blossam save thousands of dollars through our "Go Green" efforts. Our goal is to be paperless by June 2012. Please help the Iron Blossam Owners' Association continue to save money by registering your email address online at [www.ironblosam.net](http://www.ironblosam.net). Upon registering your email address you will receive your week(s) owner confirmation reminder and up to date information.

### Debit Card Warning

Please be advised that the use of debit/checking account cards can limit the availability of funds in your checking account. At check-in all owners are asked to leave a credit card imprint in the event they would prefer to have room charge privileges around the resort. The hotel accounting system authorizes a dollar amount nightly which creates a temporary credit hold on funds in your checking account. This can be up to several hundred dollars and the credit hold can be retained by your financial institution for the entire length of your stay, and even several days after your departure -- depending on the policies and procedures of your financial institution.

## Welcome Iron Blossam Owners

The late spring season is quickly approaching and we are looking forward to seeing all of our friends. May is a special period, the snow is melting, but we anticipate ample snowpack to still offer great spring skiing in early May and the weekends through Memorial day. May is also the kick-off month for our Owners Recreation Program. We look forward to the return of recreation staff for another spring full of fun activities.

I want to extend my thanks to all owners who have registered their email

address with us and are participating in our Digital Communications Program. We have achieved significant savings on postage, printing and paper supplies. The savings help us minimize annual expenses. If you have not registered, please take the opportunity to sign up soon. Not



only have we greatly expanded our digital communications, we have also increased services available on the Iron Blossam Website. The owner confirmation areas and payment center offer quick and easy services. Although the majority of our owners visit Iron Blossam and treat the property with proper respect for the valuable investment, we still have a few visitors

that create disturbances or do not adhere to house rules and policies. This small minority costs Iron Blossam Owners hundreds of dollars annually in damages, lost business and can affect everyone's enjoyment of their vacation time. We appreciate everyone reporting suspicious activity and disturbances to the Front Desk. Again, we want to remind everyone to periodically review our House Rules and ensure that your guests are also informed. Check for the latest updates prior to your arrival at [www.ironblosam.net](http://www.ironblosam.net).

Once again, we look forward to your upcoming visit!

### Exchange Policy:

If you are depositing your week(s) with an exchange company such as RCI or Interval International, your owner assessment must be pre-paid prior to verification of your ownership. Please contact the Iron Blossam Owner Services at (801) 933-2097 to request pre-pay information or request online at <http://www.ironblosam.net/Pages/Prepay-Menu2010-2011.html>.

### Owner Summer Lodging Special:

For Iron Blossam Owners: \$84.00 per night (includes Resort Fee) + tax available May 14th to November 5th 2011. Summer lodging discount rate is available on bedroom or efficiency units only. Please contact Iron Blossam Reservations at (801) 933-2222 ext. 1000 or Owner Services at (801) 933-2097. Restrictions and black out periods apply. Black out periods include Memorial Day Weekend, Labor Day weekend, July 2nd, 3rd, 4th and July 23rd and 24th 2011.



**Check-In/Out**

We realize, and love the fact, that our owners are always very eager to arrive and start their vacation at the Iron Blossam.

We want to remind everyone that Saturdays from 9 to 10:00 a.m. and 4 to 6:00 p.m. are prime check-in/out times and are therefore extremely busy. During these hours, please be aware that our 36-year-old elevators, our staff, and our loading areas are most likely extended to capacity. Thank you for your patience during these surges in operating levels.

The Iron Blossam staff provides luggage storage for early arrivals or late departures.

**Helpful Hints**

Plan ahead! Pre-load your vehicle the night before with unneeded items.

If convenient, depart earlier than our peak check-out time - 9 to 10:00 a.m. If convenient, arrive later than peak check-in time - 4 to 6:00 p.m. Owner occupancy does not begin until 4:00 p.m. - therefore we do not suggest early arrivals. Units may not be occupied until the completion of housekeeping services.

Please do not keep luggage carts for extended periods or overnight.

**Tips to enhance your stay**

The Housekeeping Department stocks many items to supplement the room inventory. These items may be checked out for no additional charge. A deposit will be placed on your room account until the item has been returned. Available items are additional cooking utensils that include extra non-stick pans, electric griddles, hand mixers, blenders and much more to help you enjoy your week. Other items include CD music players and iPod docking stations. Availability is on a first come first serve basis.

Please note we do not check out extra flatware or silverware. Paper and plastic products are available if needed. Cooking and dish items may not be checked out to bedroom units.

The front desk now has complimentary DVD's available for check-out. Limit two disc at a time for a 24 hour period.



**Guest Authorizations:**

Owners may allow others to use all or part of their week. Guests not listed on the ownership deed must be authorized. Authorizations must be in writing. Owners assume liability for conduct, damages, unpaid room charges or policy violations of their guests.

**Important House Rule Reminders:**

Iron Blossam is always a popular and busy place. Compliance with the House Rules help all Owners and guests enjoy their valuable vacation time. Please take a moment to remind your family and guests of the house rules. A complete set of House Rules is available on our website, or by contacting Iron Blossam Owner Services. We do want to highlight some key areas of frequent concern.

**Compliance with House Rules:**

House Rule #21: Failure to comply with any Iron Blossam Lodge house rule or policy of the Owners' Association may result in the forfeiture of the remainder of your week. Additionally, owners are financially accountable for any damages, conduct or policy violations, and unpaid charges.

**Occupancy Restrictions:**

Usage of units, pool and spa facilities is restricted to the occupancy levels of your particular unit. The Iron Blossam Board of Directors revised House Rule #17. House Rule #17 now states: As various conditions exist from time to time, it has been established for the safety, welfare and quiet enjoyment of all persons at Iron Blossam that the overnight usage of the units shall have a maximum occupancy of no more than four persons per room (suites equal two rooms) and that usage of pools, spa and other facilities is also equally restricted. In addition the daily occupancy/usage of a unit is restricted to 8 persons per room (suites equal two rooms). If from time to time, the overnight usage of a particular unit must be temporarily expanded, it may be done only with the express permission of building management. Under no circumstances will the overnight excess be more than six persons per unit.

**Spa Age Restrictions:**

The spa area, steam room, hot tub and exercise room are restricted to Owners and guests who are 16 years of age and older.

**Disturbances:**

House Rule #3: No owners or occupant shall make or permit disturbing conduct or activities to be made in the units, common areas or pool and spa areas by himself/herself or their family, friends, tenants, servants or other invitees or other individuals over whom they have control, nor do or permit to be done by such persons anything that would interfere with the rights, comforts, or conveniences of other owners or occupants.

**Minimum Age Requirement:**

House Rule #20: The Iron Blossam Owners' Association requires that an adult (minimum age 21) register and be in residence the entire length of stay.

**Making memories to match our mountain.**

